

Andy Mendoza

Contact Information

Location

92704 Santa Ana CA

Cell Phone

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Email

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Core Qualifications

Ambitiously Goal Oriented

Innovative Self-Starter

Cooperative Team Player

Capable Problem Solver

Energetic Learner

Efficiently Adaptable

Receptive Communicator

Business Skills

E-Commerce

Customer Service

Sales

Managing Inventory

Shipping and Receiving

Website Design

Digital Analytics

Digital Marketing

Hardware, Software, and

Networking

Professional Experience

Dydo Services (Fountain Valley) 05/2015 – Current

E-Commerce Junior Web Developer

- Developed website and features utilizing an organized design framework: Idea → Wireframe → Mockup → Prototype → Product
- Implemented, monitored, and reported on website analytics and marketing campaigns
- Identified bugs, security risks, and potential optimizations in the website and provide solutions
- Provided support and training for hardware, software, and network

Amazon (Irvine) 08/2015 – 03/2017

Warehouse Associate

- Participated in entirety of consumer's product journey: Ordering Product → Receiving Product → Storing Product → Picking Product → Shipping Product → Delivery Confirmation
- Communicated professionally with customers regarding order status through texting and phone calls
- Assisted in warehouse equipment, operations and organization while following established safety protocols
- Worked individually and as a team to ensure product was delivered on time and to customer's satisfaction

The Satellite Ninja (Santa Ana) 10/2014 – 03/2016

Owner

- Managed sole proprietorship daily business operations such as inventory, finances, goals, vendors, order fulfillment, and customer service
 - Consistently met customer acquisition goals through door to door sales, warm calling, and flier campaigns
 - Achieved high levels of customer satisfaction by providing superior customer support for product
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Education

Website Design & Development

Master of Applied Sciences – Conferred 2015
University of Denver

Religious Studies

Bachelor of Arts – Conferred 2012
California State University Fullerton